



Apollo Connection

**La Quinta Inn & Suites**  
1502 Woerz Way  
Ardmore, OK 73401  
(580) 220-2990

**Candlewood Suites**  
2602 Rina Park Road  
Ardmore, OK 73401  
(580) 226-0100

**Holiday Inn Express & Suites**  
1520 Apollo Drive  
Duncan, OK 73533  
(580) 251-9627



**IHG Celebrate Service  
Week 2**

Holiday Inn & Suites in Duncan, Oklahoma held their IHG Celebrate Service Week .....

**Employee Years of  
Service 3**

Company wide, Apollo Hotels recognized and celebrated the Years of Service...

**Employees of the  
Quarter 4**

Apollo recognized and celebrated those individuals throughout the company...

***“The Owners Blog”***

***Holiday Inn Express & Suites in Duncan Welcomes New General Manager***

Apollo Hospitality Firm would like to give a warm welcome to the newest member of our Management Team, Angel Farley, as the General Manager of Holiday Inn Express & Suites in Duncan, Oklahoma. Ms. Farley has been in the hospitality industry for a total of 14 years working her way from Executive Housekeeper and securing her first Management position in 2010. Angel loves meeting new people and mentoring her staff, striving to be consistent in her leadership and abilities by, “Being fair and taking the individual time with each team member and building the respect a good leader needs. With the guests, it is important they know and believe we love what we do and we love our hotel. They see it in our body language.”



Angel’s favorite quote is from Maya Angelo who said, “I’ve learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel.” To Angel, every guest interaction must count.

Ms. Farley’s creativity with the team, interaction with our guests, and her knowledge about the industry is a huge asset. We are very excited to see her growth and accomplishments within the company. Congratulations, Angel and welcome aboard!!

## ***Celebrate Service Week at Holiday Inn Express & Suites***

Holiday Inn Express & Suites in Duncan held their IHG Celebrate Service week by hosting a different event each day of the week of June 25<sup>th</sup> for their employees. This weeklong celebration puts the spotlight on the employees of the hotel who work hard day in and day out providing exceptional customer service to their guests.



The annual IHG celebration week is the brand's way of saying "Thank You" to everyone at IHG branded hotels and corporate offices around the world. It's their opportunity to recognize all colleagues for their hard work and celebrate their dedication to great service. This year, more than 4,500 hotels and offices are taking part in Celebrate Service week.

The employees at Holiday Inn Express & Suites in Duncan were treated to a variety of lunches and treats throughout the week! The activities included making tie-dye T-shirts on Nacho Day, Ice Cream Sundae and Cupcake Wars for employee's finished products to be judged by their peers, Lotto Love Thursday Carnival Theme day, and a Friday Team Cookout and Hotel Olympics in bed making and sponge relay all for bragging rights through the year! Apollo wants to thank the Holiday Inn Express & Suites employees for their hard work and dedication.



### ***Holiday Inn Express & Suites Duncan Awarded IHG Quality Excellence Award***

### ***La Quinta Inn & Suites Ardmore Achieves Regional Balanced Scorecard Award***

A heartfelt congratulation goes out to the team at Holiday Inn Express & Suites Duncan for receiving the 2017 IHG Quality Excellence Award! This is the 2<sup>nd</sup> year in a row this award has been achieved by the hotel. They are one of only 111 IHG properties selected from the company's more than 5,100 hotels in recognition of overall quality excellence. The Quality Excellence Award recognizes hotels with exceptionally high standards in product quality, hotel service delivery and guest satisfaction. Great job, team!

Apollo congratulates the team of La Quinta Inn & Suites on achieving the 2017 Balanced Scorecard Achievement Award. The hotel has achieved this award 2 years in a row. The Balanced Scorecard is a tool that allows managers to better follow and understand not only how their staff is performing, but also how that performance relates to the overall growth of the organization. The learning and feedback aspect incorporates reviews and feedback from guests, internal processes and growth. Keep up the good work team!



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Visit our website at [www.apollohospitality.net/careers](http://www.apollohospitality.net/careers) and submit your resume today.



## Celebrating Years of Service Throughout the Company



Company wide, Apollo recognizes and celebrates Years of Service for Employees who have been committed to the company for one or more years. These individuals have been dedicated to their work and reflect a successful team. The Apollo Management Team conveys a heartfelt thank you and congratulates the following individuals for their years spent with us:

The Ownership and Management Team would like to give a shout out to Angela Diaz and Carmen Galvez from Holiday Inn Express & Suites in Duncan, Oklahoma on celebrating 5 years with our company!

Pratima states, "Congratulations to Angela and Carmon on their years of service with our company. These ladies have hit a huge milestone within the company and we are so proud of you. Thank you for your hard work and dedication to your hotel and serving your guests with pride each day!"



**Apollo Hospitality Corporate**

Teresa Cavallo 12 years

**La Quinta Inn & Suites, Ardmore, OK:**

Xiomara Davis 9 years  
 Dawnia Cravatt 6 years  
 Gail Coronado 6 years  
 Sara Batterton 2 years  
 Rebecca Broyer 2 years  
 Samuel Kaniatobe 1 year  
 Cecelia Carney 1 year

**Holiday Inn Express & Suites, Duncan, OK:**

Angela Diaz 5 years  
 Carmen Galvez 5 years  
 James Thompson 4 years  
 Maria Aguilar 4 years  
 TySheika Graham 2 years  
 Sara Edwards 1 year  
 Ronnell Williams 1 year

**Candlewood Suites, Ardmore, OK:**

Jennifer Tanner 1 year  
 Kayla Eller 1 year



# Congratulations



### NEED GROUP BOOKINGS?

Contact our facilities today for rates & availability.

Phone: (580) 319-5988 Fax: (580) 226-0102

Email: [dosardmore@apollohospitality.net](mailto:dosardmore@apollohospitality.net)





## Recognizing Employees of the Quarter Company Wide



Individuals were voted for Employee of the Month for the 1<sup>st</sup> and 2<sup>nd</sup> Quarters 2018 among their team based off many categories. Apollo recognized and celebrated those individuals throughout the company who exemplified excellent customer service and is a dedicated team player. We commend and congratulate the following staff members on their hard work and dedication to their position within their facility!



1<sup>st</sup> Qtr Pictured Above: La Quinta Inn & Suites Ardmore, OK – Vonda Gardner (L) Larry McDonald (C) & Sharon Varner (R)

2<sup>nd</sup> Qtr Pictured Above: La Quinta Inn & Suites Ardmore, OK – Rebecca Broyer (L) Gia Maxwell (C) & Cecelia Carney (R)



1<sup>st</sup> Qtr Pictured Above: Holiday Inn & Suites Duncan, OK – Cathy Proue (L) Ricci Cast (C) & Kailee Jones (R)

2<sup>nd</sup> Qtr Pictured Above: Holiday Inn & Suites Duncan, OK – Cathy Proue (L) Sara Edwards (C) & Rhonda Laminack (R)



1<sup>st</sup> Qtr Pictured Above: Candlewood Suites Ardmore, OK –Ciera Bond (L) Shelby Garza (C) & Eric Gardner (R)

2<sup>nd</sup> Qtr Pictured Above: Candlewood Suites Ardmore, OK –Lora Stewart (L) 2 consecutive months & Jennifer Tanner (R)

