

# Apollo Connection



**La Quinta Inn & Suites**  
1502 Woerz Way  
Ardmore, OK 73401



**Holiday Inn Express & Suites**  
1520 Apollo Drive  
Duncan, OK 73533

**La Quinta Inn & Suites**  
2511 E Montgomery Place  
Wichita Falls, TX 76308



**Candlewood Suites**  
2602 Rina Park Road  
Ardmore, OK 73401

### Candlewood Suites Receives Award 2

Apollo would like to congratulate the Candlewood Suites Ardmore team for receiving ...

### Employee Years of Service 3

Company wide, Apollo Hotels recognized and celebrated Years of Service...

### Employees of the Quarter 4

Apollo recognized and celebrated those individuals throughout the company...

## “The Owners Blog”

Apollo Hospitality Firm is very proud to announce the Holiday Inn Express & Suites located in Duncan, Oklahoma has achieved the 2016 IHG Torchbearer Award - the brand’s most prestigious award!

This hotel is one of 337 properties within the Americas chosen from the IHG (Intercontinental Hotel Group) system of more than 5,000 hotels for achieving the highest levels of excellence in all aspects of operation -- from quality to customer satisfaction. The IHG Torchbearer Award is a service excellence and is measured on a Guest Love survey score. The surveys are sent to randomly selected guests based off Key Performance metrics from Quality, Member Recognition, Problem Handling, and Overall Experience just to name some of the measures. The Holiday Inn Express & Suites truly serves as a home away from home for our guests.

The Holiday Inn Express & Suites consistently ranks near the top of all Holiday Inn Express & Suites in terms of guest service scores. To be able to meet and exceed the expectations of our guests on such a consistent basis is easier said than done. The team has truly worked hard this past year to accomplish their goal and we are proud of their great accomplishment. The 2016 Torchbearer trophy will be permanently displayed in the hotel lobby for guest to view at your next stay with us!!

Ownership is very proud of our General Manager, Craig Chattmon and his team’s hard work, accomplishments and success in bringing home such an honor. To Apollo, this exemplifies not only good teamwork and dedication but also executing Apollo’s Key Principles: Accountable, Profitable, Optimistic, Loyal, Leadership, and Operations. Thank you for making us proud and once again, Congratulations to your team for such a major accomplishment. We can’t wait to see what’s next for your hotel.



## Congratulations

Publication of Apollo Hospitality Firm

Visit [www.apollohospitality.net](http://www.apollohospitality.net) for past newsletters

### Candlewood Suites Wins Quality Excellence Award

### Business After Hours Held at Candlewood Suites

Apollo wants to congratulate the team of Candlewood Suites of Ardmore for receiving the 2016 IHG Quality Excellence Award! They are one of only 111 IHG properties selected from the company’s more than 5,100 hotels in recognition of overall quality excellence. The Quality Excellence Award recognizes hotels with exceptionally high standards in product quality, hotel service delivery and guest satisfaction.

The Ardmore Chamber of Commerce Business After Hours was held at our Candlewood Suites Ardmore property in June and was a huge success! The “Fiesta Until You Siesta” event offered local Mexican food, drinks and spirits, tours of the property, which was enjoyed by local business owners and representatives. Ownership wants to thank the Candlewood team for hosting this fun and informative event!



### Celebrate Service Week at Candlewood Suites



**BUSINESS AFTER HOURS**  
From left: Ardmore Chamber of Commerce Ambassador Bob Humprey, Mitesh Patel, owner of Candlewood Suites Hotel in Ardmore, and Brandi Edmonds, the hotel's director of sales, enjoy the "Fiesta until you Siesta" event Tuesday during the Chamber of Commerce Business After Hours. Below: From left: Lori Whittington, general manager of Candlewood Suites in Ardmore and Jamee Auten coordinator of membership development for the Ardmore Chamber of Commerce stand for a photo. TIFFANY DETTO / THE ARDMOREITE



Candlewood Suites held their IHG Celebrate Service Week by hosting a different event each day of the week of May 22<sup>nd</sup> for their employees.

This annual IHG celebration puts the spotlight on the employees of the hotel who work hard day in and day out providing exceptional customer service to their guests.

The employees were treated to a variety of lunches and treats throughout the week ending the celebration with a catered lunch from a local restaurant, Two Frogs! Apollo wants to thank the Candlewood employees for their hard work and dedication.



Looking for a career in the hospitality industry?

Visit our website at [www.apollohospitality.net](http://www.apollohospitality.net) and submit your resume today.



## Celebrating Years of Service Throughout the Company

Company wide, Apollo recognizes and celebrates Years of Service for Employees who have been committed to the company for one or more years. These individuals have been dedicated to their work and reflect a successful team. The Apollo Management Team conveys a heartfelt thank you and congratulates the following individuals for their years spent with us:



**La Quinta Inn & Suites Central, Ardmore, OK:**

Dawnia Cravatt	5 years
Tiffany Taylor	2 years

**Holiday Inn Express & Suites, Duncan, OK:**

Carmen Galvez	4 years
Angela Diaz	4 years
Misty Porterfield	3 years
Sandra Allen	1 year
TySheika Boykins	1 year

**La Quinta Inn & Suites, Wichita Falls, TX:**

Lourdes Witt	3 years
Candace Crowley	1 year
Kelly Dunbar	1 year

## Welcome Brandi Edmonds as Our New Director of Sales



Brandi Edmonds joined Apollo Hospitality Firm in January 2017 as the Director of Sales with 18 years of experience in the industry. Ms. Edmonds is a graduate of East Central University with a major in Biology, Chemistry, and Math. Brandi enjoys working within the hotel and the community to insure that

the product our hotels offer is a solution for our guests. Ms. Edmonds strives to provide a consistent positive experience with an “at home” environment not only for our guests but also our employees. She likes that each day offers something different at work. Brandi enjoys most that Apollo Hospitality Firm is a family owned and operated business with a corporate support and structure, with equally qualified employees who work together as a team.



Guest Services



### NEED GROUP BOOKINGS?

Contact our facilities today for rates & availability.

Phone: (580) 319-5988 Fax: (580) 226-0102

[dosardmore@apollohospitality.net](mailto:dosardmore@apollohospitality.net)





## Recognizing Employees of the Quarter Company Wide

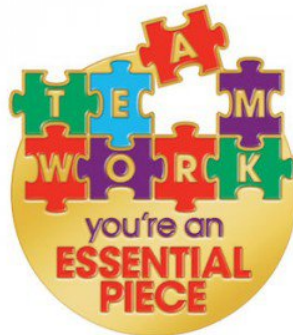


Individuals were voted for Employee of the Month for the 2<sup>nd</sup> Quarter 2017 among their team based off many categories. Apollo recognized and celebrated those individuals throughout the company who exemplified excellent customer service and is a dedicated team player. We commend and congratulate the following staff members on their hard work and dedication to their position within their facility!



Pictured Above: La Quinta Inn & Suites Ardmore, OK – Meraluna Rainoshek (L) Sara Batterton (C) & Larry McDonald (R)

Pictured Above: La Quinta Inn & Suites Wichita Falls, TX – Tana Doan (L) Tiffany Venegas (C) & Lourdes Witt (R)



ACKNOWLEDGE  
CELEBRATE  
SUPPORT  
APPRECIATE  
**RECOGNIZE**  
AWARD  
VALIDATE  
HONOUR



Pictured Above: Holiday Inn Express & Suites Duncan, OK –Sandra Allen (L) Nicole Hicks (C) & Sara Edwards (R)



Pictured Above: Candlewood Suites Ardmore, OK –Jennifer Tanner (L) Kelsey DeLeon (C) & Michelle Dove (R)